

OPET PETROLCÜLÜK A.Ş.

Barbaros Mahallesi Gelincik Sokak NO:4-A Ataşehir, İSTANBUL, TÜRKİYE

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING AND EVALUATION CONSUMER COMPLAINT REGARDING THE STORAGE AND SALE OF PETROLEUM AND PETROLEUM PRODUCTS

Original Cycle Start Date:	05-07-2019
Expiry Date of Previous Cycle:	NA
Certification / Recertification Audit date:	NA
Certification / Recertification cycle start date:	04-07-2025
Subject to the continued satisfactory operation of the	
organization's Management System, this certificate expires on:	04-07-2028

Certificate No.: TR014760

Version: 1

Issue Date: 04-07-2025

İBRAHİM TAGAY Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50